

11 September 2018

Oxford Road, Wokingham, RG41 2YJ

St Paul's C of E Junior School

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Headteacher: Mrs J M Taylor

Dear Parent

Improving School Communications with ParentMail

Communicating with parents is an important part of what we do, making sure you get the correct information about activities, events and things that really matter is something we care about.

We use ParentMail, a service used by over 6,000 schools, nurseries and children's clubs to communicate to parents. ParentMail will be beneficial to you because:

- Messages will get to you directly, reliably and on time
- Emergency information can be sent by text message
- iPhone and Android Apps available for parents on the go.

To use the latest version of ParentMail all you need to do is verify your account. You will be sent either an email or text message from ParentMail, when you receive this please just follow the instructions below.

If you have both a mobile number and an email address registered on your account, you will receive a registration invitation by text **and** email. You can decide which way you register - **but you will only need to register once**.

Mobile registration:

Please click on the link from the text message and follow the verification process. You will be asked to enter some details, answer a security question to verify who you are and to set a password for your account.

Email registration:

Please click on the link from the email and follow the verification process. As above, you will be asked to enter some details, answer a security question to verify who you are and to set a password for your account.

Please be assured that ParentMail is registered with the Information Commissioner and <u>guarantees</u> that all information you provide will be kept private and will not be passed on to any other organisation.

If you have not received any contact from ParentMail within 7days, or have any problems accessing the system, please contact the school office.

Yours sincerely,

Julieanne Taylor

Mrs JM Taylor Headteacher









